



- DESIGN
- INSTALL
- MAINTAIN
- INSPECT

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Market Town
Leicestershire
LE16 9AB

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CUSTOMER ORDER FORM F04		Rev17	14/09/2026	Project Number	PV-260184
CUSTOMER DETAILS			INSTALLATION DETAILS (If Different)		
Contact Name	Mr James Carter	Contact Name	Mr James Carter		
Customer Address	24 Hawthorn Close Coventry	Site Address	14 Earl Street Coventry		
Postcode	CV5 6QJ	Postcode	CV5 6QJ		
Tel Number	024 7612 4587	Tel Number	024 7612 4587		
Mobile Number	07700 900 400	Mobile Number	07700 900 400		
Email	james.carter@example.com	Email	james.carter@example.com		
QUOTATION DETAILS					
Quotation Date	01/10/2026	Quotation Reference	Q-PV-260184		
Quotation Description	5.46 kWp solar PV system with 9.8 kWh battery storage				
PRODUCT COSTS				Total	
				£8,050.00	
VAT @ 0%				£0.00	
Sub Total Products				£8,050.00	
SERVICES COSTS				Total	
				£2,700.00	
VAT @ 0%				£0.00	
Sub Total Services				£2,700.00	
Grand Total (inc VAT)				£10,750.00	
PAYMENT DETAILS					
Payment 1: Deposit (payable on order) – max 25% of the total sum inc. VAT or £5,000, whichever is lower				£2,687.50	
Payment 2: Further advance payment payable 14 days prior to installation (Payments 1 + 2 will be a maximum of 60% of total sum inc. VAT)				£3,762.50	
Payment 3: Balance payable within 7 days of completion.				£4,300.00	
To proceed with this order please read the following instructions, sign below and return to at the above address					
METHODS OF PAYMENT					
Please select below the method by which you will pay your deposit. If paying by cheque please make payable to Brightpath Solar Solutions and return together with the signed order form. If paying by credit card or bank transfer we will contact you on receipt of this form.					
Cheque ☐		Credit Card ☐	Bank Transfer ☐	BACS Payment to be made to Sort Acct	
You have the right to change your mind and cancel this contract within 14 days from the date of completion of your installation without giving any reason. This does not apply to the extent that the contract includes emergency works. Please refer to the Change Your Mind section of the contract (HIES model). To change your mind and cancel the contract in accordance with the above clause, you should tell us as quickly as possible and confirm this in writing. We have supplied a cancellation form attached to our order.					
Planning permission confirmation: By signing this contract you are confirming that you have received planning permission for the proposed installation or ascertained that planning permission is not required. Brightpath Solar Solutions cannot be held responsible for any installations where planning permission was required but has not been obtained.					
Customer Signature		Customer Name		Date	
ACCEPTING THIS QUOTATION					
To accept this quotation, please sign and return this order form to Brightpath Solar Solutions together with your deposit payment. Thank you for your By signing this form, you are confirming the order for the Products and Installation Services specified on the attached quotation. This order will become binding when we issue you with an Order Confirmation and will be governed by Brightpath Solar Solutions Terms of Supply overleaf.					
I confirm consent to register my contact details on the Deposit and Workmanship Warranty Insurance scheme ☐					

PREDICTED SYSTEM PERFORMANCE

Rev17 14/09/2026

Project Number:

PV-260184

Important Note: The performance of Solar PV systems is impossible to predict with certainty due to the variability in the amount of solar radiation (sunlight) from location to location and from year to year. This estimate has been prepared in accordance with MCS 032:2025 and is given as guidance only. It should not be considered as a guarantee of performance.

The Solar PV self-consumption has been calculated in accordance with the most relevant methodology for your system. There are a number of external factors that can have a significant effect on the amount of energy that is self-consumed, so this figure should not be considered as a guarantee of the amount of energy that will be self-consumed.

A. Installation data	Roof 1	Roof 2 (if req'd)	Roof 3 (if req'd)	Total
Installed capacity of PV system – kWp (stc)	3.36 kWp	2.1 kWp	kWp	5.46 kWp
Orientation of the PV system – degrees from South	5 °	85 °	°	
Inclination of system – degrees from horizontal	35 °	35 °	°	
Postcode region	GU			
B. Calculations				
kWh/kWp (Kk) from table	983 kk	801 kk	kk	
Shade factor (SF)	1	1		
Estimated annual output (kWp x Kk x SF)				5,669 kWh
C. Estimated PV self-consumption – PV Only				
Assumed occupancy archetype	Home all day			
Assumed annual electricity consumption, kWh				6700 kWh
Assumed annual electricity generation from solar PV system, kWh				5142 kWh
Estimated solar PV self-consumption (PV Only)				1439.256 kWh
Grid electricity independence / Self-sufficiency (PV only)				22 %
D. Estimated PV self-consumption – with EESS				
Assumed usable capacity of electrical energy storage device, which is used for self-consumption, kWh				9.8 kWh
Expected solar PV self-consumption (with EESS)				4062.23 kWh
Grid electricity independence / Self-sufficiency (with EESS)				61 %
E. Additional benefits from PV and EESS				
EESS capacity not used for self-consumption				kWh
Total energy discharged per annum				kWh
Additional self-consumption from EV, heat pumps, diverters (only when present)				kWh

Important Note: The performance of solar PV systems is impossible to predict with certainty due to the variability in the amount of solar radiation (sunlight) from location to location and from year to year. This estimate is based upon the standard MCS procedure and is given as guidance only for the first year of generation. It should not be considered as a guarantee of performance.

Please note that if the shading SF factor is less than 1 we have been asked to include the following phrase - "This shade assessment has been undertaken using the standard MCS procedure - it is estimated that this method will yield results within 10% of the actual annual energy yield for most systems

If we have had to estimate or take remotely any of the factors that affect this estimate, we will carry out a full site survey before installation commences. If this survey results in a lower performance estimate than in this quote, then we will issue you with a new quotation and you will have a new Cancellation Period in line with your Cancellation Rights set out in the contract in which to consider it.

QUOTATION: SOLAR PV SYSTEM**Product Costs**

Description of goods and services	Model	MCS code	Quantity	Total Cost £
Modules	420 W N-type mono PV	MCS certified	13	£ 2,730.00
Inverter	5 kW hybrid inverter	MCS certified	1	£ 1,450.00
Mounting Kit	Pitched-roof rail and	MCS compatible	1	£ 950.00
Battery storage	9.8 kWh usable battery	MCS compatible	1	£ 2,550.00
Electrical protection	AC/DC isolators, SPD	BS 7671 compliant	1	£ 370.00
				£ 0.00
				£ 0.00
				£ 0.00
Sub total (ex VAT)				£ 8,050.00

Service Charges

Description of services	Quantity	Total Cost £
Scaffolding	1	£ 850.00
Design and installation	1	£ 1,450.00
Testing and commissioning	1	£ 250.00
MCS Registration	1	£ 150.00
EPC assessment	0	£ 0.00
		£ 0.00
		£ 0.00
		£ 0.00
Sub total (ex VAT)		£ 2,700.00

Quotation valid for : 30 Days

Please note you may have additional costs for EPC certificate, structural engineer's survey, planning permission or building control fees.

To place an order please complete the Customer Order Form and return to Brightpath Solar Solutions together with deposit payment.

Upon receipt of your deposit we will contact you to arrange an installation date.

Notes:

1. Installation price is based on continuous working period.
2. For full Terms & Conditions see enclosed Brightpath Solar Solutions Terms Of Supply.
3. A full breakdown of services to be supplied is given on the enclosed "Summary of Goods & Works"
4. If Additional Works are required due to 1.) exceptional circumstances not reasonably foreseeable or if 2.) customer request for specification changes, an estimate will be provided based on the installers hourly or daily rate.
5. Brightpath Solar Solutions is a member of HIES and this document is prepared in accordance with the HIES Code of Practice.
6. A generation meter or smart meter is required to access the (SEG) smart export guarantee.

SUMMARY OF GOODS & WORKS SUPPLIED

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A. Goods to be supplied by Brightpath Solar Solutions

All goods listed in quotation.

B. Work to be undertaken by Brightpath Solar Solutions

Design and specification of PV system in accordance with relevant small scale embedded energy (SSEG) engineering recommendation G98, relevant MCS Installer Standards and IET Code of Practice for Grid-connected Solar Photovoltaic Systems.

Installation is compliant with the Electrical Safety, Quality and Continuity Regulations 2002 and, in accordance with Regulation 22(2)(c), and follows the technical requirements and procedures:

- In Engineering Recommendation (EREC) G98 for installations up to and including 16 A per phase.
- In EREC G99 for installations exceeding 16 A per phase
- In EREC G100 where the export of power is to be limited

C. Provision of scaffolding

Installation of roof anchors and module mounting rails

Mechanical and electrical connection of PV array

Installation of Inverter and DC ancillaries

Installation of DC cabling between array and inverter

Installation of independent Sub-DB with surge protection for all AC supplies

Installation of AC isolators at inverter and all required locations

Programming inverter

Testing & commissioning of system

Liaison with Distribution Network Operator

Structural Roofing Survey

Items and services NOT included within this quotation

EPC reports, Building Controls (if required), Planning Permissions (if required).

This quotation has been prepared following a site visit and formal site survey.

If you request changes that will involve us in additional time or cost, or if unforeseen additional works are required, we will provide you with a revised quote. Any additional charges will be based on the installer's hourly or daily rate of £[insert].

You may have additional costs to pay for planning permission, building control fee and/or EPC Assessment.

This quote excludes [insert details of any other items excluded from quoted price that the customer might have to pay for].

We enclose a copy of Brightpath Solar Solutions's terms of business/ contract with this quote. Please read this carefully.

EXTRA CHARGEABLE WORK (Including site conditions and special circumstances)

Extra chargeable work not covered by this quote, and applicable hourly or daily rates

Description of works	Charges
None anticipated	0.00

QUOTATION TIMETABLE

Timetable for carrying out any agreed works – including completion dates and any dependent preparation work the customer is required to carry out

Installation planned for November 2026, subject to DNO approval and equipment availability. Allow approximately 2 working days on site.

Estimated completion date: November 2026

SUBCONTRACTORS TO BE USED

Details of subcontractors and works they will carry out:

Brightpath Solar Solutions will subcontract scaffolding to **Midlands Access Ltd**. In accordance with the HIES Code of Practice and relevant MCS Installer Standards, Brightpath Solar Solutions is responsible for ensuring that all sub-contracted works are carried out to standards required by MCS.

Cancellation period and your right to cancel (off-premises)

You have the right to cancel this contract during the 'cancellation period' without giving any reason.

The cancellation period begins when the contract is signed and ends 14 days after the last part of the goods relating to the contract is delivered to you.

To exercise the right to cancel, you must inform us of your decision to cancel this contract by a clear statement (e.g. a letter sent by post, fax or e-mail). You may use the attached model cancellation form, but it is not obligatory.

If you cancel within the cancellation period, we will return any deposit you may have paid in full. If you cancel after this time, we may have to charge you, based on the actual costs we have incurred by the time you cancel.

Effects of cancellation within the cancellation period

If you cancel this contract within the cancellation period we will reimburse to you all payments received from you. If you cancel this contract within the cancellation period but after delivery of some or all of the goods, then we will reimburse to you all payments for delivery charges unless you specifically requested an enhanced delivery costing more than our normal service. In which case we will only reimburse the price of our normal delivery charges.

If you cancel this contract within the cancellation period but after delivery of some or all of the goods then:

We will collect the goods from you.

You may have to bear some or all of the cost of returning the goods. The cost is estimated at a maximum of approximately £

We will make the reimbursement without undue delay, and not later than:

- 14 days after the day we receive back from you any goods supplied; or
- if there were no goods supplied, 14 days after the day on which we are informed about your decision to cancel this contract.

We will make the reimbursement using the same means of payment as you used for the initial transaction, unless you have expressly agreed otherwise; in any event, you will not incur any fees as a result of the reimbursement.

We may withhold reimbursement until we have received the goods back or you have supplied evidence of having sent back the goods, whichever is the earliest.

We may make a deduction from the reimbursement for loss in value of any goods supplied, if the loss is the result of unnecessary handling by you.

Starting the installation before the end of the cancellation period

We do not normally start any work until the end of your 14 day cancellation period. Your cancellation period **starts when the contract is signed and ends 14 days after the last part of the goods relating to the contract is delivered to you**. If you want us to start work sooner for any reason, please be aware that you must ask for this in writing and you should describe why you need the work to start within the cancellation period.

Should you later decide to cancel the contract within your 14 day cancellation period, then you will have to pay reasonable charges for goods and services supplied up to the date that you cancel and for making good your property.

Cancellation Form

Customer Number: _____

Customer Name: _____

Customer Address: _____

Post Code: _____

Return Address

Brightpath Solar Solutions
12 Green Lane
Market Town
Leicestershire
LE16 9AB

COMPLAINTS

We hope you won't have any reason to complain about any aspects of our service. But if you do, please contact us: